

# Arrival Information

## Two Fish Divers Lembeh

### At the airport

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This costs US\$35 and can be paid in USD or Euros - there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

A driver from Two Fish will be waiting just outside Arrivals holding a Two Fish sign with your name on it (look for our logo!). They will drive you to the port of Bitung, which is approximately a 90-minute drive.

### Boat Transfer

The boat ride from Bitung is approximately 10 minutes.

There is no jetty/pier at Lembeh and the boat will moor on the beach, so be prepared to roll-up your trousers and get your feet wet when you get off the boat. Have flip flops or your dive booties at the top of your bag, as well as shorts or roll-up long trousers.

Our boat crew will help load your luggage on and off the boat.

### At the Island (Lembeh)

On arrival, after completing your registration form and checking your equipment our reception staff will give you an introductory briefing on the resort and the diving, and help you to your room/cottage with your luggage. You will not need any cash once you are in the resort as everything can be signed to your room.

**Online Check-in!** To save time on check-in please click this link to fill in your registration details ahead of time. This form will also allow you to enter your sizes for any dive equipment that you wish to rent. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive: [Link for Pre-registration Form](#)

For your packing considerations we provide shampoo and shower gel in the room, as well as an anti-mosquito plug in device. Towels for the boat are available at reception. You can also buy small items such as sunscreen, mosquito repellent etc at reception.

## Payment

You may settle your invoice in cash Rupiah, Euro, GBP, US\$, Sing \$, or Au\$. If you want to pay by credit card, we accept Visa or MasterCard only. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, which may take up to 5 working days.

You will not need any cash once you are in the resort, unless you plan to settle your invoice in cash, or if you plan to leave a tip upon departure. There are no ATM's on Lembeh, if you need cash we recommend that you take it out from the ATM's at the airport, or at Bitung town which is approximately ten minutes before the harbour. Please let your driver know if you need to visit an ATM.

## Dive Equipment

If you need to rent diving equipment from us: please click the link above for Online Registration, this allows you do enter the equipment that you wish to rent in advance. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive. Failure to notify us may result in the correct sizes not being available.

Here is the link again: [Link for Pre-registration Form](#)

## Emergency Contact Information

<b>Two Fish Divers Lembeh (10am-7pm)</b> Nona: +62 813 5687 0384 (Resort Manager)	<b>Reservations (Mon – Sat 9am – 5:30pm)</b> Martine: +62 819 1799 9630 Meiske: +62 812 1049 9343
<b>Out of hours / Pick up delay (after 7pm)</b> Febryo (Bio): +62 813 5621 8328 (Director)	Nike: +62 813 5617 7550 Nio: +62 822 9111 6658 Ola: +62 812 4273 7380 Yobel: +62 898 1653 812