

Arrival Information

Two Fish Divers Lembeh

At the airport

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a Visa On Arrival, which will be valid for 30-days (non-extendable). You can also apply in advance for a B.211 visa for tourist purposes - this gives you 60 days in the country and is extendable up to 6 months (6 x 30 days) once you are here.

You need to fill out a customs declaration also, this is now done online. You can use one of the computer terminals in the airport to do this, however it is easiest to do this in advance at <https://ecd.beacukai.go.id/>

This will generate a QR code which you then show to customs on the way through.

Once you are through customs a driver from Two Fish will be waiting at arrivals holding a sign with your name on it. They will drive you to the port of Bitung which is approximately a 90-minute drive away.

Boat Transfer

The boat ride from Bitung is approximately 10 minutes.

There is no jetty/pier at Lembeh and the boat will moor on the beach, so be prepared to roll-up your trousers and get your feet wet when you get off the boat. Have flip flops or your dive booties at the top of your bag, as well as shorts or roll-up long trousers.

Our boat crew will help load your luggage on and off the boat.

At the Island (Lembeh)

On arrival, after completing your registration form and checking your equipment our reception staff will give you an introductory briefing on the resort and the diving, and help you to your room/cottage with your luggage. You will not need any cash once you are in the resort as everything can be signed to your room.

Online Check-in! To save time on check-in [please click this link to fill in your registration details](#) ahead of time. This form will also allow you to enter your sizes for any dive equipment that you wish to rent. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive.

For your packing considerations we provide shampoo and shower gel in the room, as well as an anti-mosquito plug in device. Towels for the boat are available at reception. You can also buy small items such as sunscreen, mosquito repellent etc at reception.

Payment

You may settle your invoice in cash Rupiah, Euro, GBP, US\$, Sing \$, or Au\$. If you want to pay by credit card, we accept Visa or MasterCard only. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, which may take up to 5 working days.

You will not need any cash once you are in the resort, unless you plan to settle your invoice in cash, or if you plan to leave a tip upon departure. There are no ATM's on Lembeh, if you need cash we recommend that you take it out from the ATM's at the airport, or at Bitung town which is approximately ten minutes before the harbour. Please let your driver know if you need to visit an ATM.

Dive Equipment

If you need to rent diving equipment from us: please [click the link above for Online Registration](#), this allows you to enter the equipment that you wish to rent in advance. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive. Failure to notify us may result in the correct sizes not being available.

Emergency Contact Information

Mon-Sat 10am-7pm Nona: +62 813 5687 0384 (Resort Manager)	Reservations (Mon – Sat 9am – 5:30pm) Nike: +62 813 5617 7550
Out of hours / Pick up delay (after 7pm) Febryo (Bio): +62 813 5621 8328 (Director)	Ola: +62 812 4273 7380