

Arrival Information

Two Fish Divers Nusa Lembongan

At the airport

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This **costs US\$35** and can only be paid in US\$, there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

A driver from Rocky Fast Cruise will be waiting at arrivals holding a sign with your name on it. They will take you to their office for registration, and then to Serangan Island where you will take the boat. Serangan Island is approximately 30 – 45 minutes from Denpasar airport. Bali airport arrivals hall can get very busy, if you cannot find the driver please wait at the information desk outside the arrivals door and ask them to make an announcement for you.

Late transfer - the driver from Rocky Fast Cruise (the fast speedboat) will only wait at the airport until 4.30pm - we strongly advise you arrange a flight with an arrival time of no later than 3pm. If you miss the transfer you will need to spend one night on the mainland and transfer the next day.

If you have a flight that arrives after 3pm then a driver from Two Fish will be at arrivals holding a sign with your name on it, they will take you to your hotel. The following morning a representative from Rocky Fast Cruise will collect you from your hotel lobby at the pre-arranged time (check your diving voucher for this); they will take you to their office for registration, and then to Serangan Island where you will take the boat. Please note that the staff from the fast boat company will be given the name of the person who made the booking with us when they come to collect you at the lobby, so please book the hotel using the same name to avoid confusion.

Boat Transfer

The speed boat leaves directly from Serangan Island, approximately 30 – 45 minutes from Denpasar airport. The crew will provide a box for your shoes and they will help you with your luggage on to and off of the boat. When you arrive at Nusa Lembongan, another representative from Rocky Fast Cruise will drive you to our resort which is approximately 5 minutes away. Please note: when you arrive at Nusa Lembongan you may need to wade through shallow water to get off the boat so have flip flops at the top of your bag, as well as shorts or roll up long trousers.

On The Island (Nusa Lembongan)

On arrival you will fill out our registration forms and our staff will give you an introductory briefing and help you to your room with your luggage.

Online Check-in! To save time on check-in please click this link to fill in your registration details ahead of time. This form will also allow you to enter your sizes for any dive equipment that you wish to rent. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive: [Link for Pre-registration Form](#)

If you are staying in the nearby budget accommodation, after you finish with the registration form and introductory briefing a member of Two Fish staff will take you to your accommodation.

The accommodation on Nusa Lembongan includes only bed and breakfast and also lunch on diving days, so you will need Rupiah cash for your dinner. There is only one ATM on Nusa Lembongan but there is no guarantee that it will be working, it also only accepts MasterCard; money changers on the island charge higher rates than on the mainland. The best advice is to bring cash with you from either the airport or from Sanur. To give you an idea of how much you might want to bring, meals can be purchased for between 15,000 – 80,000 Rupiah; non-alcoholic drinks between 8,000 – 20,000 and alcoholic drinks from 20,000 Rupiah upwards. There are also lots of activities on the island that you can do after diving (hiring bikes & motorbikes, kayaking, surfing, etc), as well as many souvenir shops. For these you will also need Rupiah cash.

For your packing considerations we provide room and beach towels, as well as Shower gel, Shampoo and hand soap. You can also buy small items such as sunscreen and mosquito repellent on the island.

Dive Equipment

If you need to rent diving equipment from us: please click the link above for Online Registration, this allows you do enter the equipment that you wish to rent in advance. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive. Failure to notify us may result in the correct sizes not being available.

Here is the link again: [Link for Pre-registration Form](#)

Payment

You can pay cash in the resort in most currencies (Rupiah, Euro, GBP, US\$, Sing \$, Au\$. RM). If you want to pay by credit card we accept Visa or MasterCard only. If you would like to make a bank transfer please be advised that payment must be received before you depart, transfers can take 4-5 working days and therefore need to be made in advance.

Emergency Contact Information

Resort Nusa Lembongan (7am-7pm) Office: +62 (0)366 5596367 Out of hours / Pick up delay Purna: +62 (0)813 4006 9321	Reservations (Mon – Sat 9am – 5:30pm) Martine: +62 819 1799 9630 Meiske: +62 812 1049 9343 Nike: +62 813 5617 7550 Nio: +62 822 9111 6658 Ola: +62 812 4273 7380 Yobel: +62 898 1653 812
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