

Arrival Information

Two Fish Divers Bunaken

At the airport

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a Visa On Arrival, which will be valid for 30-days (non-extendable). You can also apply in advance for a B.211 visa for tourist purposes - this gives you 60 days in the country and is extendable up to 6 months (6 x 30 days) once you are here.

You need to fill out a customs declaration also, this is now done online. You can use one of the computer terminals in the airport to do this, however it is easiest to do this in advance at <https://ecd.beacukai.go.id/>

This will generate a QR code which you then show to customs on the way through.

Once you are through customs a driver from Two Fish will be waiting at arrivals holding a sign with your name on it. They will drive you to the port of Manado which is approximately 45 minutes drive away.

Boat Transfer

The regular scheduled departure time from Manado harbour to Bunaken is 4:30pm. From there the boat ride is approximately 45 minutes. If you arrive before this time then our driver can drop you off at a nearby mall if you want to wait in the AC and have a coffee, alternatively you can wait at the waterfront. If all guests have arrived before 4:30pm then we can leave earlier. Please note that because of the long distance between Bunaken and Manado we often add supplies to the boats such as water gallons or food shopping.

In the case of bad weather and heavy seas, the boat transfer will moved to a more sheltered harbour outside Manado called Wori or Towoho. This harbour is approx 30 minutes from the airport. For guests that are already in Manado, transfer to this alternate harbour is approx 60 minutes. Our driver will advise you if this is necessary and there would be no extra charge.

There is no jetty/pier at Bunaken and the boat will moor on the beach, so be prepared to roll-up your trousers and get your feet wet when you get off the boat. Have flip flops or your dive booties at the top of your bag, as well as shorts or roll-up long trousers.

If you arrive at Bunaken at low tide then the boat will not be able to moor up at the beach, you will need to walk approximately 50-80 metres through the mangroves and shallow water to get to the resort. This is to protect the coral reef.

Our boat crew will help you with your luggage on to and off of the boat.

At The island (Bunaken)

On arrival you will fill out registration forms and collect your Bunaken Marine Park PIN. Our reception staff will give you an introductory briefing on the resort and the diving, and help you to your room/cottage with your luggage. You will not need any cash once you are in the resort as everything can be signed to your room, but there are sellers on the beach front selling t-shirts and sarongs so you may need a small amount of cash for this if you want to buy anything.

Online Check-in! To save time on check-in [please click this link to fill in your registration details](#) ahead of time. This form will also allow you to enter your sizes for any dive equipment that you wish to rent. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive.

For your packing considerations we provide shampoo and shower gel in the room, as well as an anti-mosquito plug in device. Towels for the pool and boat are available at reception. You can also buy small items such as sunscreen, mosquito repellent etc at reception.

Payment

You may settle your invoice in cash Rupiah, Euro, GBP, US\$, Sing \$, or Au\$. If you want to pay by credit card, we accept Visa or MasterCard only. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, which may take up to 5 working days.

You will not need any cash once you are in the resort, unless you plan to settle your invoice in cash, or if you plan to leave a tip upon departure. There are no ATM's on Bunaken Island, if you need cash we recommend that you take it out from the ATM's at the airport, or in Manado city on the way to the harbour. Please let your driver know if you need to visit an ATM. Note that depending on your flight arrival time there may not be time before the boat departure to stop at one in Manado city.

Dive Equipment

If you need to rent diving equipment from us: please [click the link above for Online Registration](#), this allows you to enter the equipment that you wish to rent in advance. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive. Failure to notify us may result in the correct sizes not being available.

Emergency Contact Information

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| Mon-Sat 10am-7pm Nona: +62 813 5687 0384 (Resort Manager) Out of hours / Pick up delay (after 7pm) Febryo (Bio): +62 813 5621 8328 (Director) | Reservations (Mon – Sat 9am – 5:30pm) Nike: +62 813 5617 7550 Ola: +62 812 4273 7380 |
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