

# Arrival Information

## Two Fish Divers Gili Air

### Airport Arrival

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This costs US\$35 and can only be paid in US\$, there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

When you exit arrivals, leave the airport building and in the big open air hall you'll see a driver from Two Fish Divers holding a sign with your name on it. He will help you with your luggage and drive you to the harbour at Bangsal or Teluk Nare, and will assist you with getting on the boat to Gili Air, and with buying your tickets at Bangsal harbour if needed.

Once arrived on Gili Air you will find our dive center at Villa Karang only 5 minutes walk direction west from the harbour. You can also hire a Cidomo (local transport/horse cart) for a rate of 150.000 Rp per Cidomo.

If your airport arrival time is after 2.30 pm then you will need to spend one night in Senggigi as you will arrive at the harbour after the last boat departure time. Pick up time by our driver the following day will be at 8am during low season and 7.45am during high season.

### Fast Boat Arrivals

Fast boat arrivals from Bali usually arrive at Gili Trawangan, and from there they will transfer you to the jetty at Gili Air. Once arrived on Gili Air you will find our dive center at Villa Karang only 5 minutes walk direction west from the harbour. You can also hire a Cidomo (local transport/horse cart) for a rate of 150.000 Rp per Cidomo.

### Ferry Arrivals

Arrivals by slow ferry from Padang Bai harbor Bali usually arrive at Lembar harbour; one of our drivers will be waiting for you and will bring you to Bangsal or Teluk Nare for the boat transfer to Gili Air. Transfer time to Teluk Nare is approx 3 hours. If your ferry arrives after 2pm then you will need to spend one night in Senggigi as you will arrive at the harbour after the last boat departure time. Pick up time by our driver the following day will be at 8am during low season and 7.45am during high season.

## Check-in at the dive centre

At the dive center one of our team members will greet you and help you fill in your paper work. You'll also receive a welcome dive briefing for the setup of diving with us and check out your gear.

**Online Check-in!** To save time on check-in please click this link to fill in your registration details ahead of time.

This form will also allow you to enter your sizes for any dive equipment that you wish to rent. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive: [Link for Pre-registration Form](#)

## Check-in at the Senggigi office

We have an office in Senggigi that can welcome guests, and we can help you with paper work and you can order your gear if you need it. After your check in you'll continue to Teluk Nare and then to Gili Air, or your hotel in Senggigi if your plans are to stay another night.

**Online Check-in!** To save time on check-in please click this link to fill in your registration details ahead of time.

This form will also allow you to enter your sizes for any dive equipment that you wish to rent. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive: [Link for Pre-registration Form](#)

## Dive Equipment

If you need to rent diving equipment from us, please click this link to fill out the pre-registration form above to let us know what you need in advance. We keep a limited stock of equipment here, so if we know your sizes in advance we can have everything ready when you arrive. Failure to notify us may result in the correct sizes not being available.

Here is the link again: [Link for Pre-registration Form](#)

## Payment

You can pay cash in most currencies (Rupiah, Euro, GBP, US\$, Sing \$, Au\$. RM). If you want to pay by credit card, we accept Visa or MasterCard only with extra charge of 3%. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, this may take 4-5 working days.

If you check in/out at our Senggigi Office you can make your balance payment there.

## Emergency Contact Information

<p><b>Two Fish Divers Gili Air</b> Office: +62 (0)819 173 002 95</p> <p><b>Two Fish Divers Senggigi (10am-6pm)</b> Office: +62 (0)370 619 7076</p> <p><b>Out of hours / Pick up delay</b> Martine: +62 819 1799 9630 Martine@TwoFishDivers.com</p>	<p><b>Reservations (Mon–Sat, 9am–5:30pm)</b> Manda: +62 8123 3925 6373 Martine: +62 819 1799 9630 Meiske: +62 812 1049 9343 Nike: +62 813 5617 7550 Nio: +62 822 9111 6658 Ola: +62 812 4273 7380 Yobel: +62 898 1653 812</p>
--	---