

# Arrival Information

## Two Fish Divers Senggigi

### Airport Arrival

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This costs US\$35 and can only be paid in US\$, there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

When you exit arrivals you'll see a driver from Two Fish Divers holding a sign with your name on it, they will help you with your luggage and drive you to Senggigi. Depending on your arrival time the driver will then take you to our Senggigi dive centre for check-in, or directly to your accommodation. Should the latter be the case the driver will inform you about the pick-up time for the following day.

### Fast Boat Arrivals

Fast boat arrivals by Scoot (from Sanur or Lembongan) usually arrive to Senggigi, from there one the representatives from Scoot will be there to meet you for your onward transportation to check in at our office in Senggigi.

### Ferry Arrivals

Arrivals by slow ferry from Bali usually arrive at Lembar harbour, one of our drivers will be waiting for you and will bring you to the dive centre in Senggigi. Transfer time to Senggigi is approx.1.5 hours.

### Check-in at the Senggigi office

We have an office in Senggigi that can welcome guests, and we can help you with paper work and you can order your gear if you need it. After your check in you'll continue on to your next destination or your hotel in Senggigi if your plans are to stay another night.

To save time on check-in please click this link to fill in your registration details ahead of time: [Link for Pre-registration Form](#)

## Late Arrivals

If your arrival to Senggigi is later than 7:00pm you will need to check in for diving the next morning at 8am.

## Dive Equipment

If you need to rent diving equipment from us, please don't forget to fill out the form to let us know what you need in advance. Failure to notify us may result in the correct sizes not being available: [Link for Equipment Rental Form](#)

## Payment

You can pay cash in most currencies (Rupiah, Euro, GBP, US\$, Sing \$, Au\$. RM). If you want to pay by credit card, we accept Visa or MasterCard only. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, this may take 4-5 working days.

## Emergency Contact Information

<b>Two Fish Divers Senggigi (10am-7pm)</b> Office: +62 (0)370 619 7076  <b>Out of hours / Pick up delay</b> Martine: +62 819 1799 9630	<b>Reservations (Mon – Sat 9am – 5:30pm)</b> Martine: +62 819 1799 9630 Meiske: +62 812 1049 9343 Nike: +62 813 5617 7550 Nio: +62 822 9111 6658 Ola: +62 812 4273 7380 Yobel: +62 898 1653 812
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