

## DiveZone

### Lombok Arrival Information – South Gili's

#### Airport Arrival

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This **costs US\$35** and can only be paid in US\$, there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

When you exit arrivals you'll see a driver from Dive Zone holding a sign with your name on it, they will help you with your luggage and drive you to Sekotong for check-in, the drive takes up to two hours.

#### Fast Boat Arrivals

Fast boat arrivals by Scoot (from Sanur or Lembongan) usually arrive to Senggigi, from there one of the representatives from Scoot will be there to meet you for your onward transportation to check in at our office in Senggigi Square. On certain occasions (e.g. bad weather) they may need to bring the boat to Bangsal harbour instead, but in these cases Scoot will provide a car service for you to our Senggigi office free of charge, and from there we will arrange onward transportation for you as per your booking. Transfer time from Bangsal to Senggigi is up to one hour. Transfer time from Senggigi to Sekotong is up to two hours.

Arriving at Gili Gede with the Gili Getaway Fast boat a local island taxi boat will bring you to the mainland harbour (10 min), from where your onward transfer to our Sekotong dive centre will continue by car (10 min).

#### Ferry Arrivals

Arrivals by slow ferry from Bali usually arrive at Lembar harbour, one of our drivers will be waiting for you and will bring you to Sekotong to check in for diving. Transfer time is approx one hour.

#### Check-in at the dive centre

If you're arriving from the airport or Lembar the driver will transport you to our dive centre in Sekotong where your dive guide or instructor will welcome you and help you fill in your paper work. You'll also receive a welcome dive briefing for the set up of diving with us and check out your gear.

To save time on check-in please click this link to fill in your registration details ahead of time:

[https://docs.google.com/forms/d/15-pmGiZhfbLIX-mm57OTZ8sqEpzGewikvTYSM\\_pU4qs/viewform](https://docs.google.com/forms/d/15-pmGiZhfbLIX-mm57OTZ8sqEpzGewikvTYSM_pU4qs/viewform)

#### Check-in at the Senggigi office

For the guests who are already in or arrive in Senggigi we can welcome you at our office. Here we can help you with your paper work and you can order your gear if you need it. After your check in you'll continue on to Sekotong.

Once you're finished registration & check-in you will continue on to your accommodation. If you're staying at either Pearl Beach Resort or Gili Asahan Eco Lodge the boat captain will be waiting for you and will transfer you to the island, which takes approx ten minutes. If you're staying elsewhere the driver will wait for you and take you on to your hotel.

## Late Arrivals

If your arrival to Sekotong is later than 6:30pm you will go directly to your accommodation, and check in for diving the next morning.

A representative from DiveZone will collect you from your hotel lobby at the agreed time (usually around 7:30am) and bring you to the dive centre for the welcome briefing and registration.

If staying at Pearl Beach Resort the latest transfer time is 10pm, and a supplement is added for arrivals after 6pm.

## The Diving Day

A representative from Dive Zone will collect you from your accommodation at the arranged time (usually 7.30am) and will bring you to the dive centre. The dive boat departs from the beach opposite the dive centre.

For divers staying at Pearl Beach Resort or Gili Asahan Eco Lodge your boat transfer time to the dive centre will be between 07:15 and 07:30am for dives starting at 8am.

## Dive Equipment

If you need to rent diving equipment from us please don't forget to fill out the form to let us know what you need in advance. Failure to notify us may result in the correct sizes not being available:

<https://spreadsheets.google.com/spreadsheet/viewform?formkey=dDNXSni0LVhhUnNIMXICVTV4SFIMNmc6MQ>

## Payment

You can pay cash in most currencies (Rupiah, Euro, GBP, US\$, Sing \$, Au\$, RM). If you want to pay by credit card (Visa or MasterCard only) there is a 5% charge. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, this may take 4-5 working days. There are no ATM's or money changers in South Lombok, so we advise to bring Rupiah cash either from the airport or your point of arrival (Senggigi / Lembar). To give you an idea of how much to bring, meals can be purchased for between 10,000 – 80,000 Rupiah (Rp 75.000 per meal at Belongas Bay); non-alcoholic drinks between 5,000 – 20,000 and alcoholic drinks from 35,000 Rupiah upwards. There are also lots of activities that you can do after diving (hiring bikes & motorbikes, kayaking, surfing, etc), for any of these you will also need Rupiah cash.

Final payment is handled at our dive centres in Sekotong or Senggigi, alternative arrangements can be made but may incur an additional charge.

## Emergency Contact Information

### Dive Centre (7am-7pm)

Jake: +62 (0)81907852073 (Dive Manager)

### Office, Senggigi (10am-8pm)

The Senggigi office is located in Senggigi Square (opposite the Santosa Hotel) - +62 (0)370 619 7076

### Transport/Pick-Up Delay

Dian: +62(0)877 5981 0546 / +62 (0)822 4717 5294