

Two Fish Divers

Bunaken Arrival Information

At the airport

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This **costs US\$35** and can only be paid in US\$, there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

A driver from Two Fish will be waiting at arrivals holding a sign with your name on it. They will drive you to the port of Manado which is approximately 45 minutes drive away.

Boat Transfer

The regular scheduled departure time from Manado harbour to Bunaken is 4:30pm. From there the boat ride is approximately 45 minutes. If you arrive before this time then our driver can drop you off at a nearby mall if you want to wait in the AC and have a coffee, alternatively you can wait at the waterfront. If all guests have arrived before 4:30pm then we can leave earlier. Please note that because of the long distance between Bunaken and Manado we often add supplies to the boats such as water gallons or food shopping.

In the case of bad weather and heavy seas, the boat transfer will be moved to a more sheltered harbour outside Manado called Wori. This harbour is approx 30 minutes from the airport. For guests that are already in Manado, transfer to this alternate harbour is approx 60 minutes. Our driver will advise you if this is necessary and there would be no extra charge.

If you arrive at Bunaken at low tide then the boat will not be able to moor up at the beach, you will need to walk approximately 50-80 metres through the mangroves and shallow water to get to the resort. This is to protect the coral reef. Have flip flops or your dive booties at the top of your bag, as well as shorts or roll up long trousers.

Our boat crew will help you with your luggage on to and off of the boat.

At The island

On arrival you will fill out registration forms and collect your Bunaken Marine Park PIN. Registration will be quicker if you fill in your information ahead of time, you can do this by clicking this link:

https://docs.google.com/forms/d/15-pmGiZhfblIX-mm57OTZ8sqEpzGewiKvTYSM_pU4qs/viewform

Our staff will give you an introduction briefing and help you to your cottage with your luggage. You do not need any cash around the resort, everything can be signed to your room, but there are sellers on the beach front selling t-shirts and sarongs so you may need a small amount of cash for this if you want to buy anything.

For your packing considerations we provide shampoo and shower gel in the room, as well as an anti-mosquito plug in device. Towels for the pool and boat are available at reception. You can also buy small items such as sunscreen, mosquito repellent etc at reception.

Payment

At all resorts you can pay cash in most currencies (Rupiah, Euro, GBP, US\$, Sing \$, Au\$. RM). If you want to pay by credit card (Visa or MasterCard only) there is a 5% charge. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, this may take 4-5 working days. There are

no ATM's on Bunaken island, if you need cash we recommend that you take it out from the ATM's at the airport, as depending on your flight arrival time there may not be time before the boat departure to stop at one in Manado city.

Dive Equipment

If you need to rent diving equipment from us please don't forget to fill out the form to let us know what you need in advance. Failure to notify us may result in the correct sizes not being available:

<https://spreadsheets.google.com/spreadsheet/viewform?formkey=dDNXSni0LVhhUnNIMXICVTV4SFIMNmc6MQ>

Emergency Contact Information

Manado Office (Mon – Sat 9am – 5:30pm)

Meiske: +62(0)812 1049 9343 (Reservations)

Resort Bunaken (7am-7pm)

Nona: +62(0)813 5687 0384 (Resort manager)

Abram: +62 (0) 813 4002 6540 (Reception)

Nike: +62 (0)813 5617 7550 (Reservations)

Out of hours (after 7pm)

Febryo (Bio): +62 (0)813 5621 8328 (Director)