

Two Fish Divers

Lembeh Arrival Information

At the airport

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This **costs US\$35** and can only be paid in US\$, there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

A driver from Two Fish will be waiting at arrivals holding a sign with your name on it. They will drive you to the port of Bitung which is approximately 90 minutes drive away.

Boat Transfer

The boat ride from Bitung is approximately 10 minutes. Our boat crew will help you with your luggage on to and off of the boat.

At The island

On arrival you will fill out registration forms and our staff will give you an introduction briefing and help you to your cottage with your luggage. You will not need any cash once you are in the resort as everything can be signed to your room.

Registration will be quicker if you fill in your information ahead of time, you can do this by clicking this link:

https://docs.google.com/forms/d/15-pmGiZhfblIX-mm57OTZ8sqEpzGwiKvTYSM_pU4qs/viewform

For your packing considerations we provide shampoo and shower gel in the room, as well as an anti-mosquito plug in device. Towels for the boat are available at reception. You can also buy small items such as sunscreen, mosquito repellent etc at reception.

Payment

You can pay cash in most currencies (Rupiah, Euro, GBP, US\$, Sing \$, Au\$. RM). If you want to pay by credit card (Visa or MasterCard only) there is a 5% charge. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, this may take 4-5 working days. There are no ATM's on Lembeh, if you need cash we recommend that you take it out from the ATM's at the airport, or at Bitung town which is approximately ten minutes before the harbour.

Dive Equipment

If you need to rent diving equipment from us please don't forget to fill out the form to let us know what you need in advance. Failure to notify us may result in the correct sizes not being available:

<https://spreadsheets.google.com/spreadsheet/viewform?formkey=dDNXSnIOLVhhUnNIMXICVTV4SFIMNmc6MQ>

Emergency Contact Information

Manado Office (Mon – Sat 9am – 5:30pm)

Meiske: +62(0)812 1049 9343 (Reservations)

Resort Lembah (7am-7pm)

Patricia: +62 (0)812 2471 1705 (Reception)

Robyn: +62(0)813 5586 2105 (Guest Relations)

Nike: +62 (0)813 5617 7550 (Reservations)

Out of hours (after 7pm)

Febryo (Bio): +62 (0)813 5621 8328 (Director)