

Two Fish Divers

Nusa Lembongan Arrival Information

At the airport

Before you come out into the arrivals hall you will need to go through immigration. Citizens of most countries are now eligible for a free Visa On Arrival, which will be valid for 30-days (non-extendable). If you would like the opportunity to extend your visa you will need to buy your visa on arrival (International arrivals only). This **costs US\$35** and can only be paid in US\$, there is one desk where you pay for your visa, and another for passport control. Please go the visa payment desk first before the passport control counter.

If your flight arrives before 4:00pm a representative from Rocky Fast Cruise will be waiting at arrivals holding a sign with your name on it. They will take you to their office in Sanur for registration, and then to the beach where you will take the boat. Sanur is approximately 30 – 45 minutes from Denpasar airport. Bali airport arrivals hall can get very busy, if you cannot find the driver please wait at the information desk outside the arrivals door and ask them to make an announcement for you.

If your flight arrives after 4:00pm a driver from Two Fish will be at arrivals holding a sign with your name on it, they will take you to your hotel. The following morning a representative from Rocky Fast Cruise will collect you from your hotel lobby at the pre-arranged time (check your diving voucher for this); they will take you to their office in Sanur for registration and then to the beach where you will take the boat. Please note that the staff from the fast boat company will be given the name of the person who made the booking with us when they come to collect you at the lobby, so please book the hotel using the same name to avoid confusion.

Boat Transfer

The speed boat leaves directly from Sanur beach and you may need to wade through shallow water to get on or off the boat so have flip flops at the top of your bag, as well as shorts or roll up long trousers. The crew will provide a box for your shoes and they will help you with your luggage on to and off of the boat. When you arrive at Nusa Lembongan, another representative from Rocky Fast Cruise will drive you to our resort, the ride take approximately 5 minutes.

On The Island

On arrival you will fill out our registration forms and our staff will give you an introductory briefing and help you to your room with your luggage. Registration will be quicker if you fill in your information ahead of time, you can do this by clicking this link: https://docs.google.com/forms/d/15-pmGiZhfbLIX-mm57OTZ8sqEpzGewiKvTYSM_pU4qs/viewform

If you are staying in the nearby budget accommodation they will direct you to our resort and after you finish with the registration form and introductory briefing, a member of Two Fish staff will take you to your accommodation. The accommodation on Nusa Lembongan includes only bed and breakfast and also lunch on diving days, so you will need Rupiah cash for your dinner. There is only one ATM on Nusa Lembongan but there is no guarantee that it will be working, it also only accepts MasterCard; money changers on the island charge higher rates than on the mainland. The best advice is to bring cash with you from either the airport or from Sanur. To give you an idea of how much you might want to bring, meals can be purchased for between 15,000 – 80,000 Rupiah; non-alcoholic drinks between 8,000 – 20,000 and alcoholic drinks from 20,000 Rupiah upwards. There are also lots of activities on the island that you can do after diving (hiring bikes & motorbikes, kayaking, surfing, etc), as well as many souvenir shops. For these you will also need Rupiah cash.

In the Resort

For your packing considerations we provide room and beach towels, as well as Shower gel, Shampoo and hand soap. You can also buy small items such as sunscreen and mosquito repellent on the island.

Dive Equipment

If you need to rent diving equipment from us please don't forget to fill out the form to let us know what you need in advance. Failure to notify us may result in the correct sizes not being available:

<https://spreadsheets.google.com/spreadsheet/viewform?formkey=dDNXSnI0LVhhUnNIMXICVTV4SFIMNmc6MQ>

Payment

You can pay cash in the resort in most currencies (Rupiah, Euro, GBP, US\$, Sing \$, Au\$. RM). If you want to pay by credit card (Visa or MasterCard only) there is a 5% charge. If you want to make a bank transfer please be advised that payment must be received before you leave the resort, this may take 4-5 working days.

Emergency Contact Information

Manado Office (Mon – Sat 9am – 5:30pm)

Meiske: +62(0)812 1049 9343 (Reservations)

Resort Nusa Lembongan (7am-7pm)

Bryce: +62 (0)821 4643 1344 (Dive Manager)

Out of hours / Pick up delay

Purna: +62 (0)813 4006 9321; +62 (0)81916260650